

EIRP Briefing & Insights Session

08/04/2026

Agenda

- I. Welcome & Introductions**
- II. Why We Are Here: EIRP Overview**
- III. Defining the Four Key Attributes**
- IV. Exercise: Attribute Reflection & Ranking**
- V. Community Engagement & Communications Overview**
- VI. EIRP Next Steps and Wrap Up**

Introductions

1. Name
2. Who do you represent today?
3. One word that comes to mind when you think about the future of energy.



Community Engagement in the EIRP Process



Objectives

- Foster community engagement and transparency
- Build trust in OUC's EIRP process
- Understand where our community stands on Reliability, Affordability, Sustainability, Resiliency

Approach

- Broad community sentiment through surveys and website
- Deeper discussions and insights through Community Working Group and stakeholder meetings

Why We Are Here: EIRP Overview

The EIRP: What Is It?

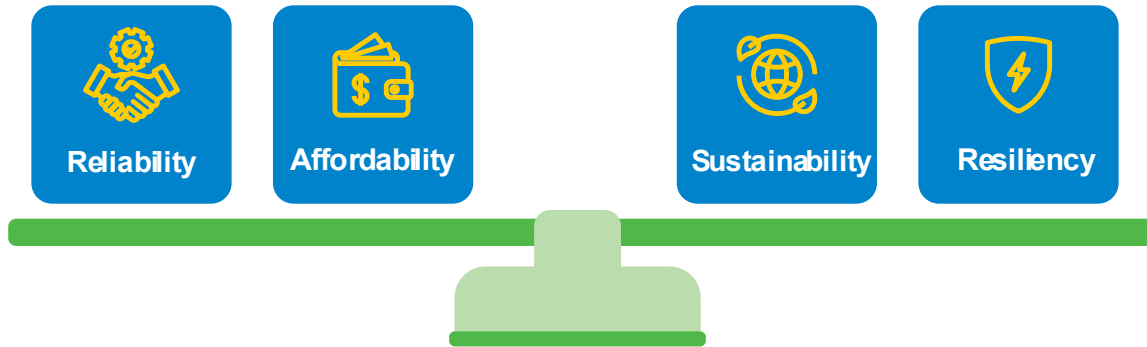
An **Electric Integrated Resource Plan (EIRP)** is a long-term plan for how a utility will generate and deliver electricity to meet future needs.

The EIRP process helps OUC...

- Listen to customers and partners to learn their preferences to better meet their energy needs.
- Explore different options for producing and managing energy.
- Guide future investments by considering emerging factors, aligning the community's priorities, and advancing OUC's energy system forward.
- Build **a reliable, affordable, sustainable, and resilient** future energy system.

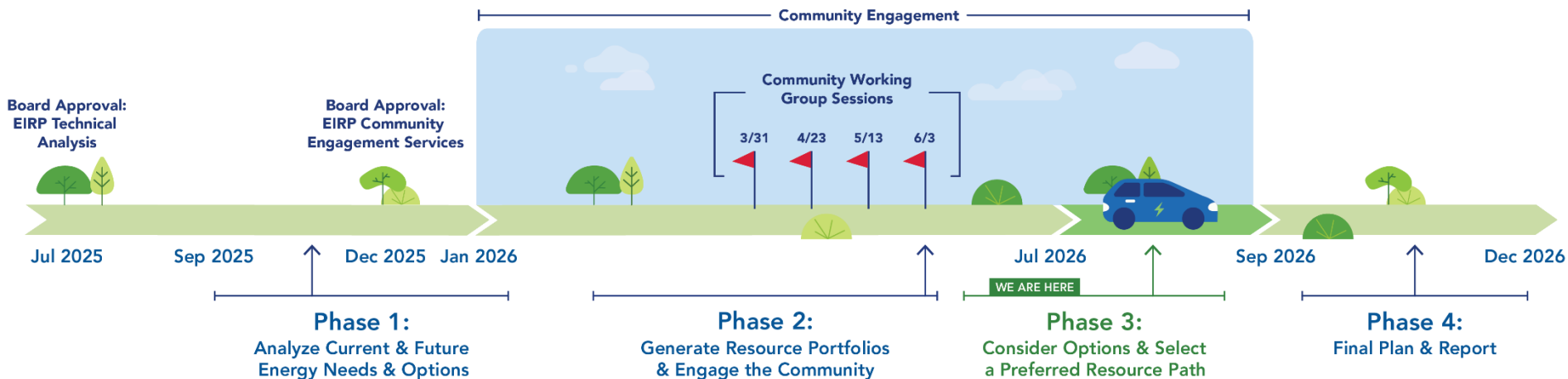
Balancing the Future of Energy

OUC uses four key attributes to balance energy decisions, investments, and projects.



Utilities often refer to the “*energy trilemma*,” with OUC adding resiliency as a fourth attribute.

Where are we in the EIRP Process?



**As of August 2026*

Defining OUC's 4 Key Attributes

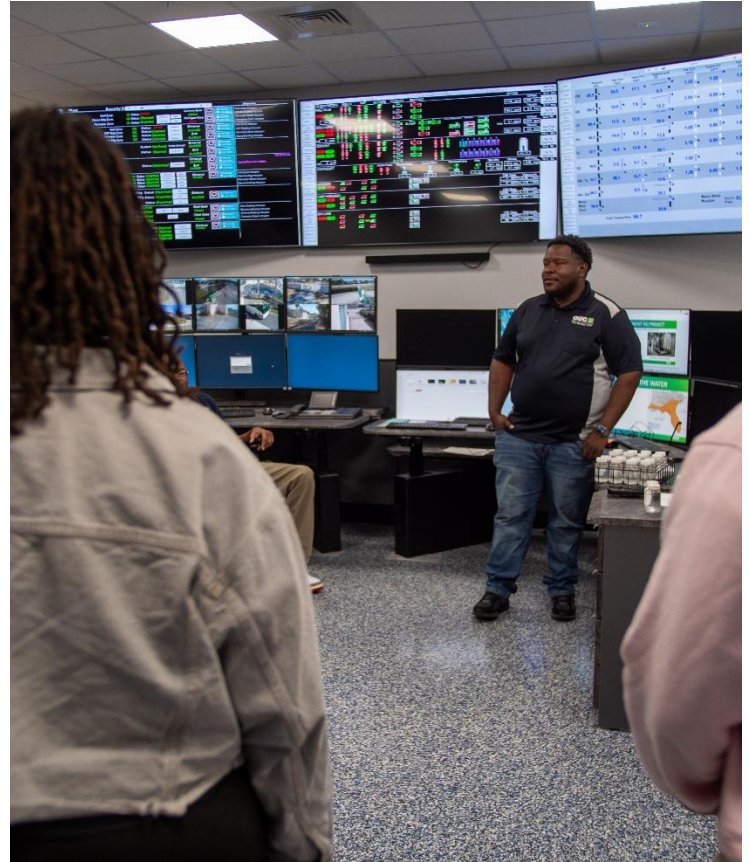
Reliability

An electric system's ability to effectively produce and deliver the energy required by customers with minimal interruptions and consistent quality while maintaining compliance.



**OUC's customers
experienced the shortest
average interruption time
among Florida's investor-
owned utilities¹**

¹ 2024 data submitted to the Florida Public Service Commission by investor-owned utilities.





Affordability

An electric system's ability to produce and deliver energy at an affordable cost with minimal price fluctuations.



Affordability

OUC's customers can request a free energy and water assessment at their home or business and save more on their utility bill.

Sustainability

An electric system's ability to produce energy in a way that proactively reduces pollution and impacts on the surrounding ecosystem.



**OUC more than doubled
its solar generation
portfolio over the last few
years.**





Resiliency

An electric system's ability to adapt to uncontrollable events – such as severe weather (hurricanes, major storms) – maintain physical and cyber grid security and quickly bounce back following an interruption.



Resiliency

When Central Florida saw its coldest temperatures since 2010, OUC saw record energy usage – reaching 1182 megawatts (MW) – all while maintaining service with minimal interruptions.

Customer Energy Priorities



In a 2025 survey, customers ranked **affordability** as their most conscious energy need.



Exercise:

Attribute Reflections

1. What does each attribute mean to the individuals that you represent?
2. Why do they matter to our community?
3. What is one opportunity associated with each of the attributes?

Attribute Ranking



In the chat, reflect on your community today and the needs of tomorrow.

Assign a unique rank from 1 to 4, with 1 = higher priority and 4 = lower priority.

Community Engagement & Communications Overview



Why We Engage the Community

- Help people understand, stay informed
- Reach people through trusted community connections
- Share information that is clear and relevant for different audiences
- Bring community voices and insights into the process



EIRP: Community Engagement Phases

- Community Working Group - April-August 2026
 - 20+ Community Delegates
 - Balanced, diverse community demographics
- Website Launched - April 2026
 - Updated w/ content of each community group meeting
 - Promoted w/ Comment Form
- Stakeholder meeting August 2026
- Public Workshop November 2026



TRENDING: Program Offers Homeowners Help with Energy, Water Eff...

OUCONNECT BEHIND THE RELIABLE ONE IN THE COMMUNITY INNOVATION WAYS TO SAVE STORM CENTER



Celebrate Earth Month by Taking Charge of Your Home's Energy Use
Ways to Save

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OUR FEATURED EXPERTS

OUC's featured experts are leaders in the utility industry and provide valuable insights into the role energy and water play in our daily lives.

[View Featured Experts](#)

BEHIND THE RELIABLE ONE



OUC Line Techs Demonstrate Precision, Skill at Lineman Competition
Behind The Reliable One:
OUC line technicians demonstrated their precision and skill March 13 and 14 in Tallahassee during...

IN THE COMMUNITY



Beneath Downtown Orlando, OUC Revitalizes a Vital Water Line
In The Community:
OUC and the City of Orlando are working together to build a better Orlando by modernizing...

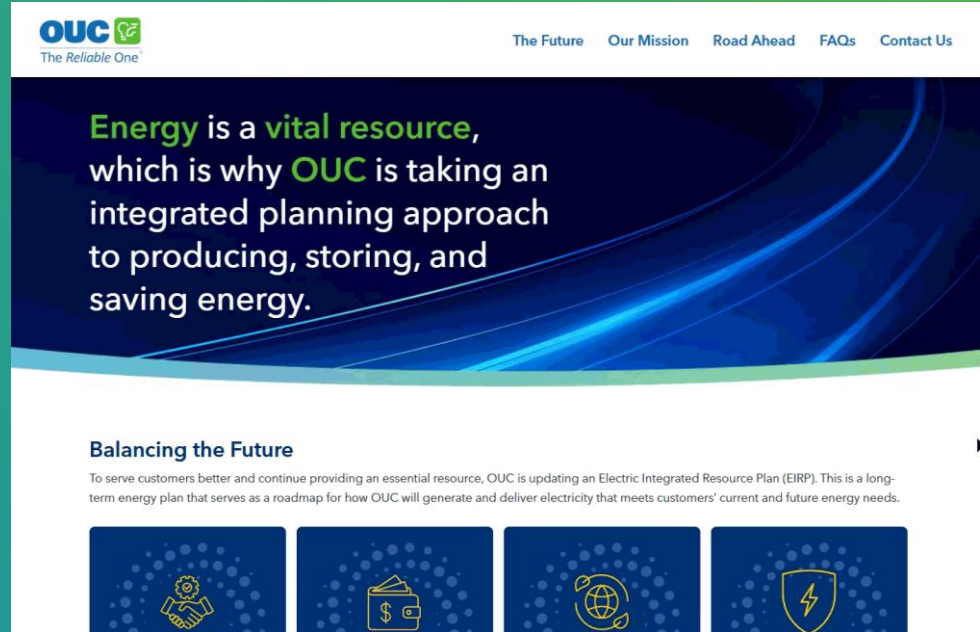
OUC Line Techs to Showcase Skill and Safety at 25th Annual Florida Lineman Competition
Behind The Reliable One:

Project A.W.E.S.O.M.E. Offers Science and Technology Educational Workshops for Students
In The Community:

Where We've Communicated

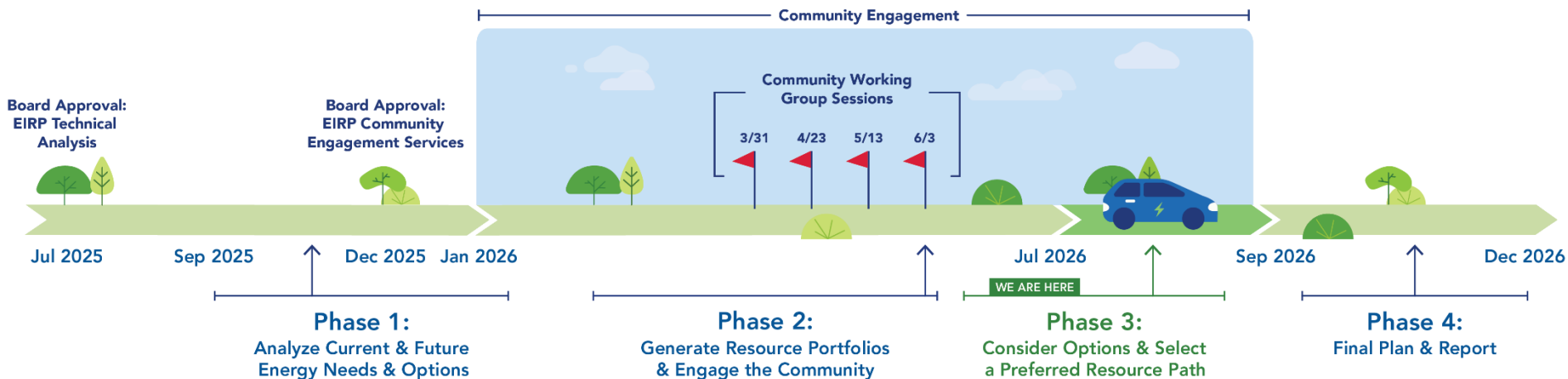
- Targeted Advertising and Marketing
- OUC website
- OUC social media channels
- Community Partners (Working Group)
- Direct-to-Customer Communications
 - Newsletters
 - Emails and Alerts
- Voice of Customer Survey

Visit OUCFuturePlanning.com



EIRP Next Steps

Where are we in the Process?



**As of August 2026*

Wrap Up

Thank you for providing essential input on our communities' needs, wants, and challenges.

Stakeholder engagement will be documented and summarized in a final engagement report.



Thank you.

Stay engaged:
www.oucfutureplanning.com