

Community Working Group

Meeting #4

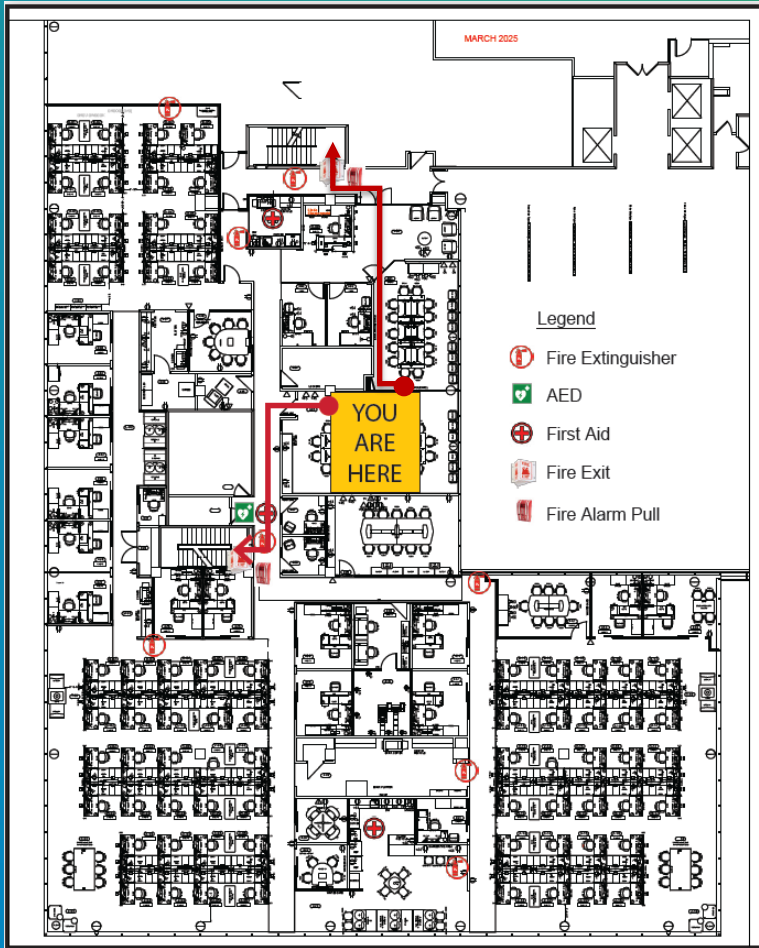
06/03/2026

Agenda

1:00 pm	Welcome & Opening Remarks
1:30 pm	OUC Programs & Resources
2:00 pm	EIRP Framework & Emerging Trends and Considerations
2:45 pm	Exercise: Group Alignment on Key Attributes/ Break
3:45 pm	EIRP Next Steps
3:50 pm	Session Wrap-Up
4:00 pm	End

Safety Briefing

1. Know your nearest exit.
2. McKenzie is CPR-trained.
3. Stephen will contact first responders.
4. Hurricane Season Preparedness.



Introductions

1. Name
2. Who do you represent today?
3. What's one key takeaway from this process?



Remarks

Clint P. Bullock, General Manager and CEO

Our Why

To bring community voices into OUC's long-term energy planning so future energy decisions are informed by real needs, shared priorities, and meaningful public insight.



How We'll Work Together

Engagement Agreements

- Assume positive intent
- Speak from your experience
- Listen to understand, not respond
- Respectfully challenge
- One mic, one voice
- Step up/step back
- Focus on purpose
- Be solution-oriented



OUC Programs & Resources

Resources & Topics

1. Understanding Your OUC Bill

2. Tips and tools to manage your use

- OUC Usage Dashboard
- OUC Alerts

3. Bill management programs

- High use alerts
- Fixed monthly billing program
- Pay as you go billing program
- Emergency bill assistance

4. Energy-efficiency solutions and savings programs

- Rebate savings
- OUC Solar Solutions
- Electric Vehicles

5. Preparing for Storm Season



OUC Outreach Channels

- Communication Resources, Handouts, Online
- In-person Community Presentations
- In-person Business Association Presentations
- Partnership Programs & Content
 - Organizations w/ shared audiences & interests



Current Outreach Campaign



Prepare for Summer & Save

- ✓ How your home uses energy
- ✓ Ways to lower & manage your bill
- ✓ Tools & programs that can help

Communication Outreach

- ✓ 16 community meetings
- ✓ Paid, owned, earned media
- ✓ OUC channels
- ✓ Partner channels & programs

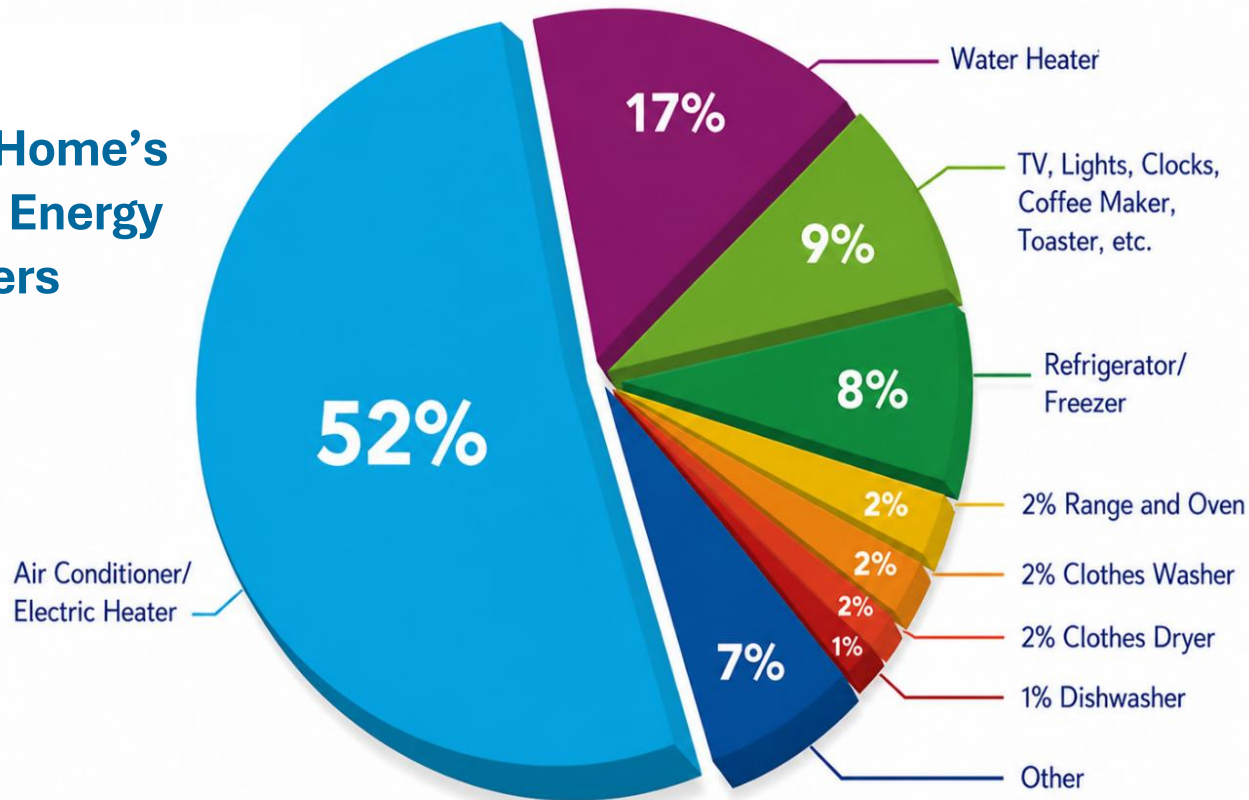
Community & Customer Outreach

Energy & Water Savings

- **FREE communications tips, tools and presentations on efficiency savings**
 - Education, tips, knowledge (handouts, presentations)
 - NEW online tools to track/adjust usage
- **FREE personalized, on-site energy assessment/report with recommendations** (home & business)
- **Rebate savings - AC, water heater, ceiling insulation, duct repair, windows, smart thermostat**
 - Existing homes
 - New home construction
 - Income-based program (homeowners & landlords)
 - Business rebates: prescriptive, commercial lighting, and custom incentives
- **Commercial solutions: customized partner programs for cooling, solar, and EV**

Knowledge is Power

**** Your Home's
Highest Energy
Users**



NEW Customer Tools



NEW Personal Usage Dashboard

- Tracks usage/demand every 15-minutes
- Identify usage spikes and patterns



NEW Home Appliance Calculator

- Online interactive tool
- Estimates each appliance's energy use

Free Energy Assessments

Free visit & report from OUC efficiency expert

- Analyzes historical usage
- Conducts in-home assessment
- Free written report:
- Suggestions to save energy, water & money

OUC expert checks

- Attic insulation
- Central A/C ductwork
- A/C system filters
- Window caulking
- Door weather stripping
- Faucets
- Toilets
- Irrigation



Simple Fixes



ENTRY POINTS: Check & seal leaks

Windows, doors, attic access

Repair gaps/worn weatherstripping so cool air stays inside

APPLIANCES: Dust surfaces & coils

Light fixtures, fridge coils, dryer vents = more efficiency

A/C: Replace Filter for Summer

Dirty filters limit airflow so A/C works harder

LIGHTS: Switch to LED bulbs

Use **75% less energy** + last longer than incandescent

Rebate Savings



Get Paid to Upgrade Your Home

- Save energy, water and money
- 20+ different rebates
- From minor improvements to major upgrades
- A/C, ceiling insulation, windows, window film, duct repair, irrigation and more

PLUS: OUC Income-Based Rebates



Efficiency Delivered Program

Based on your income, covers up to 85% of the costs

Save up to \$2,500 in home improvements

HH income	OUC Contribution
≤ \$40,000	85% of cost
\$40,001 - \$60,000	50% of cost
> \$60,000	OUC rebates

PLUS customers save an avg. of \$200 a year on bill
Avg. monthly savings: 100 kWh of electricity and 200 gallons of water



Here to Help: Managing High Bills

- Text alerts for high bills
- Budget Billing Program (fixed monthly bill)
- Project CARE / Emergency Assistance
 - Up to \$500 per year, per household
- Medical Alerts & Assistance

Working Together



Becca Bides

***OUC Director of Marketing,
Community Engagement &
Partnerships***

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EIRP Framework & Emerging Trends and Considerations

Key Attributes



Reliability

Ability to effectively produce and deliver energy with minimal interruptions and consistent quality.



Affordability

Ability to produce and deliver energy at an affordable cost with minimal price fluctuations.



Sustainability

Ability to produce energy in a way that proactively reduces pollution and ecosystem impacts.



Resiliency

Ability to adapt to uncontrollable events and maintain grid security while restoring services quickly.

Emerging Trends and Considerations

Electrification

Uncertainty and impact of the adoption of electric vehicles

Transmission

Availability of transmission capacity to interconnect and deliver energy

Land Availability

Land availability to site land intense resources

Fuel Supply

Long-term availability of natural gas fuel supply to support operations

Excess Capacity

Availability of excess capacity in the region to support operations

Sustainability

Impact of evolving resources and conservation programs

Emerging Technologies

Value and viability of emerging technologies

Planning Framework

Portfolio Strategies

Strategies are developed to support a range of potential planning objectives and policies.

- **Reserve Margin (i.e., How Much Capacity to Procure)**
- **CO₂ Reduction Targets**
- **Access to the Broader Florida Electric Grid**

Economic Scenarios

To address risk, scenarios are used to represent a broad range of potential future conditions.

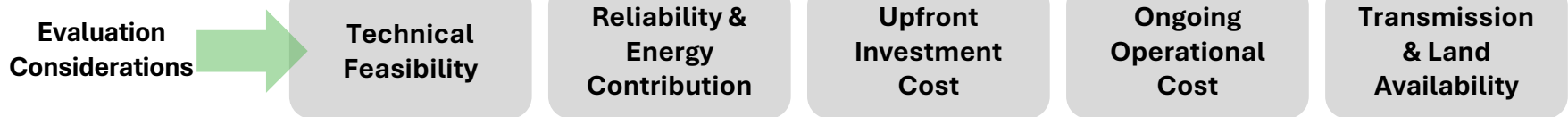
High, Medium, and Low Scenarios for:

- **Load Requirements**
- **Capital Costs for New Resource**
- **Natural Gas Price**
- **Natural Gas Availability**

Evaluating Resource Options

Examples

Established Technologies	Emerging & Evolving Technologies	Distributed Energy Resources
 • Combustion Turbines • Combined Cycle Gas Turbines • Reciprocating Engines • Solar • Battery Storage	 • Nuclear (incl. Small Modular Reactors (SMRs)) • Hydrogen • Carbon Capture & Storage • Long-Duration Storage	 • Virtual Power Plants • Floating Solar



Portfolio Evaluation

Illustrative Scorecard*

	<u>Ex. Portfolio</u>	<u>Ex. Portfolio</u>	<u>Ex. Portfolio</u>
Affordability Weighting: 00%	0	0	0
Reliability Weighting: 00%	0	0	0
Sustainability Weighting: 00%	0	0	0
Resiliency Weighting: 00%	0	0	0
TOTAL SCORE	0.0	0.0	0.0

The scorecard framework allows each portfolio to be evaluated consistently across metrics, enabling OUC to identify a Preferred Portfolio that balances affordability, reliability, resiliency, and sustainability.

*For illustrative purposes only; Does not reflect OUC planning efforts

Group Alignment on Key Attributes

Group Alignment on Key Attributes Exercise Process



Consensus-Based Decision Making

Definition of Consensus: A generally accepted opinion or decision among a group of people.

What is Consensus- Based Decision Making?

- Where a group actively participates in making decisions together that all members are comfortable with.
- Human process that incorporates thought, feeling, knowledge, imagination, and lived experience.
- Might not be unanimous.
- Allows space for thoughtful deliberation.

Remember: *Consensus-building does not follow a recipe. It is not a mechanical process – there is no algorithm to guide it.*

Consensus-Building Stance

Support: Aligned and ready to move forward

Can Support: Not first choice, but willing to proceed

Concern: Needs discussion

Cannot Support: Significant issue



Part 1: Individual Instructions

Step 1: Individually, reflect on the last CWG sessions, your community today, and the needs of tomorrow.

Step 2: Complete your individual worksheet and rank your attribute priorities.

Step 3: Once you've assigned your ranking, answer each of the questions on the worksheet.

Part 2: Small Group Instructions

Step 1: In small groups, share your individual scores and perspectives.

Step 2: After everyone has shared, complete the group alignment worksheet.

Step 3: The group will complete a “consensus check” and discuss the results.



Small Group Alignment Worksheet Example

4 = higher priority to 1 = lower priority

Name	Reliability	Affordability	Sustainability	Resiliency
Michele	4	2	3	1
Stephen	1	4	2	3
Rebekah	3	4	1	2
McKenzie	3	2	4	1
Total (sum of all scores)	11	12	10	7
Average (total ÷ number of participants)	2.75	3	2.5	1.75
Percentage (average x 10)	27.5%	30%	25%	17.5%

*These numbers are just for example

Break – 10 Minutes



Part 3: Full Group Consensus Check

Step 1: Group reflections

Step 2: Review the combined results.

Step 3: The group will use the consensus-building process to finalize the attributes' percentages.

Full Group Average and Ranking

Attribute	Group 1	Group 2	Group 3	Average	Rank Attributes
Reliability	32.5	27.5	30	30	1
Affordability	22.5	35	30	29.17	2
Sustainability	22.5	20	17.5	20	4
Resiliency	22.5	17.5	22.5	20.84	3

Consensus-Building Stances

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EIRP Next Steps

Group Feedback

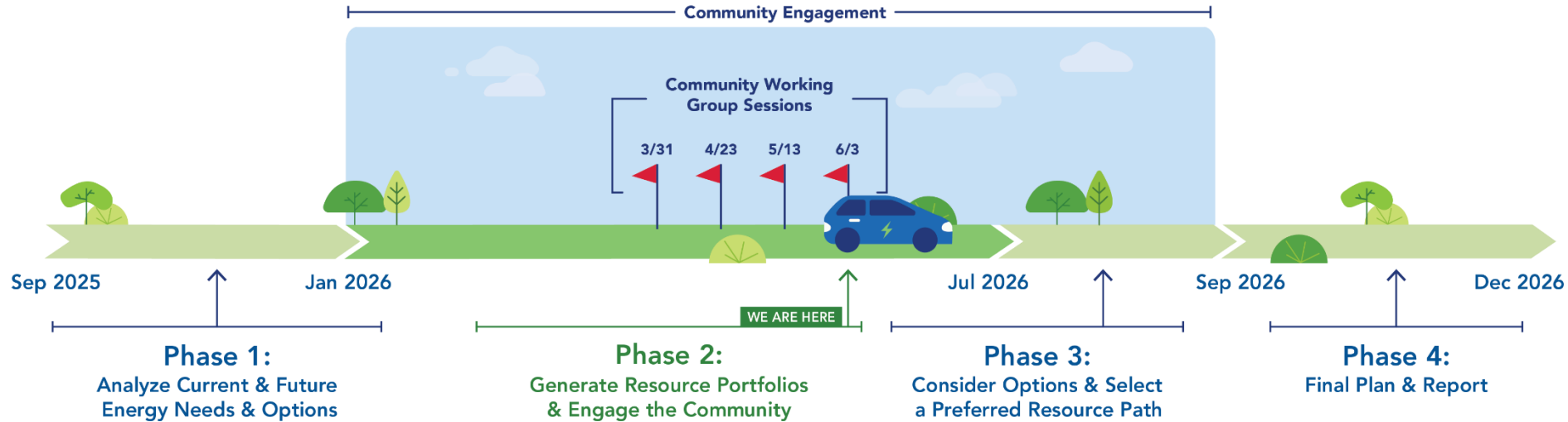
Thank you for providing essential input on our communities' needs, wants, and challenges.

This feedback will be incorporated into the development of the EIRP scorecard.

Stakeholder engagement will be documented and summarized in a final engagement report.



EIRP Schedule



Session Wrap-Up

Thank you!

